## Conflict Control and De-Escalation in the Scope of Police Intervention











## 10:00 - 10:30 Opening and welcome

Anabela Cabral Ferreira - Inspectorate General of Home Affairs (IGAI)
José Luís Carneiro - Minister of Home Affairs

10:30 – 10:55 Why is Conflict Control and De-escalation a relevant subject for a police monitoring authority? – An Introduction to the event.

Luís Filipe Guerra (PT)

11:00 – 11:20 Real resilience for police (online)

Jeff Thompson (USA)

11:20 - 11:50 Coffee break

11:50 – 12:10 The consequences of police work on law enforcement officers: risk factors and protective factors for psychological and physical health

Lúcia Pais (PT)

12:10 – 12:30 The impact of psychological science on immigration enforcement: The case of Border and Coast Guard Training in the EU

Paulo Marques (PT)

12:30 – 13:00 Debate – Moderator: Carolina Reis

13:00 - 14:30 Lunch break

14:30 – 14:50 Conflict management and de-escalation in the context of riot control in urban areas: the experience of the Spanish National Police

Juan Miguel Martín Cuevas (ESP)

14:50 – 15:10 Conflict Management and Negotiation

Martin Woosey (UK)

15:10 – 15:30 The Sûreté du Québec SINCRO model for crisis negotiation

Michel St-Yves (CAN)

15:30 - 15:50 A high level of knowledge within the police authority is the key for a democratic society

Ola Österling (SWE)

15:50 - 16:15 Coffee break

**16:15 – 16:45 Debate – Moderator**: Felipe Pathé Duarte

16:45 - 17:00 Conclusions

17:00 - Closure